


How to Register on Anthem.com/ca

Visit Anthem.com/ca, select log in.

[For Employers](#) [For Producers](#) [For Providers](#) [COVID-19 Info](#) [Search](#) [Español](#)

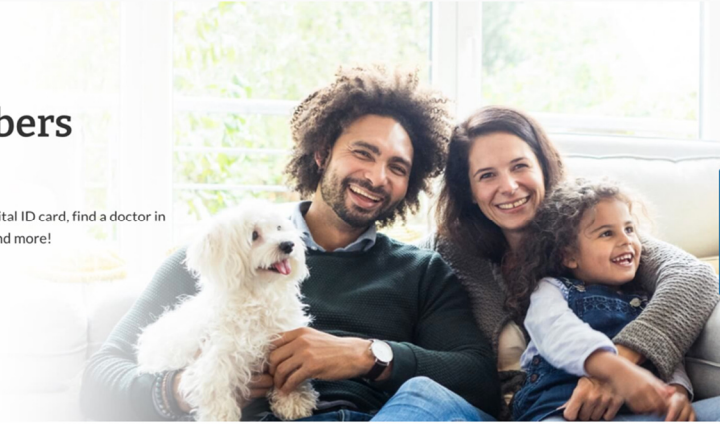
 [Insurance Plans](#) [Member Support](#) [Health & Wellness Resources](#) [Find Care](#) [Log In](#)


Welcome, New Members


Thank you for choosing an Anthem health plan for 2022.


Activate your secure online account today to access your digital ID card, find a doctor in your plan, review claims and payments, chat with an agent, and more!

[Register Now](#)



 [Download the Sydney Health app](#) for 24/7 access to your benefits and claims information, ID cards, virtual doctor visits, and more.

 Already enrolled in a Medicare plan and want to know more about your [member benefits](#)? Learn what your plan offers and how to use the benefits to your

 Stay current with your vaccinations whether flu, shingles, or COVID-19. Most are available at [pharmacies in your network](#).

Select Register now.

training

Please select your account type.

☒ Medicare, Individual & Family, and Employer Group Plans ☐ Medi

[Log In](#)

[Forgot Username or Password? >](#)

Not signed up? [Register now. >](#)

Select Member ID.

Welcome!

To register, please select your identification type.

Already registered? [Login Now](#)



Member ID

If we sent you a member ID card, enter that ID number so we can find you in our system.



Activation Code

Activation codes only apply to a very small percentage of our membership. If you have received one by email, use it to register.



Student ID

For students at participating colleges, enter your student ID number exactly as it appears on your school ID card.



Employee ID

Employee ID applies to a very small percentage of our membership. If your employer requires you to use your employee ID number to register, enter that number exactly as provided by your employer.



Enter the required fields including your Member ID and select Next to register.

Welcome! Please enter your information.

Member ID 



First name

Last name

Date of birth

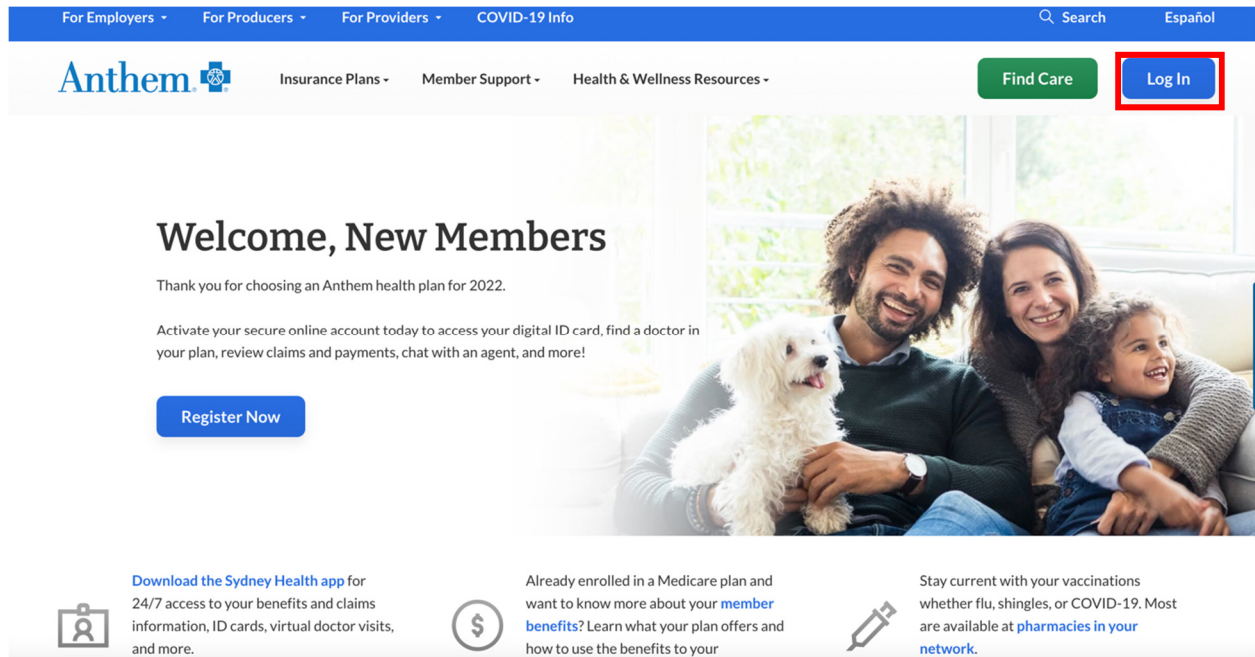
MM/DD/YYYY

Back

Next

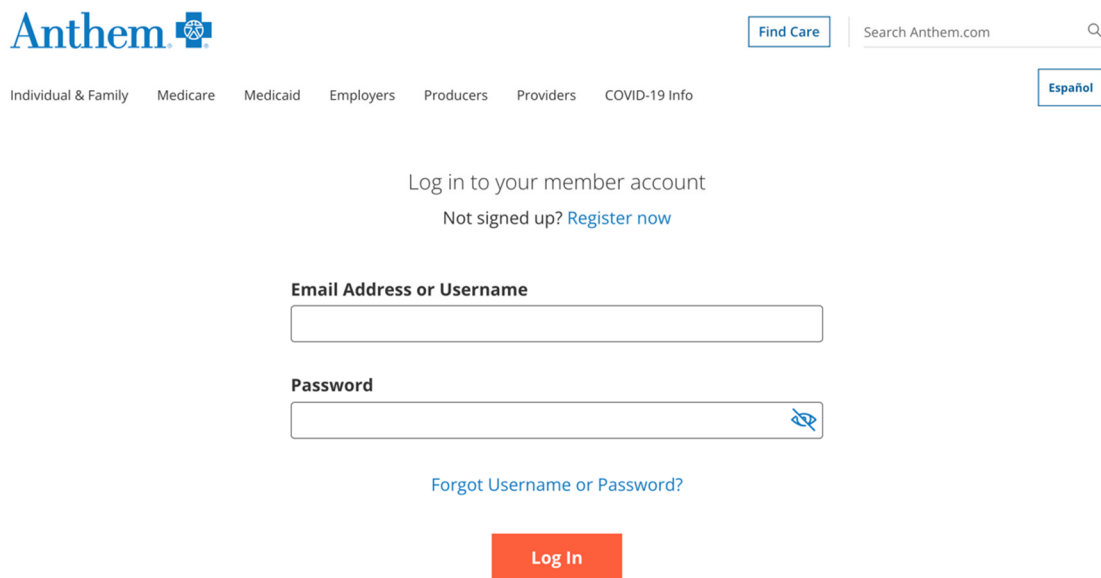
How to Log in (already registered)

Visit Anthem.com/ca, select log in.



The image shows the Anthem website homepage. At the top, there is a blue navigation bar with links for 'For Employers', 'For Producers', 'For Providers', and 'COVID-19 Info'. On the right side of this bar are a search icon and the word 'Español'. Below the navigation bar is a white header section containing the Anthem logo, links for 'Insurance Plans', 'Member Support', and 'Health & Wellness Resources', a green 'Find Care' button, and a blue 'Log In' button which is highlighted with a red rectangle. The main content area features a large photograph of a smiling family (a man, a woman, and a child) sitting on a couch with a white dog. Overlaid on the left side of this image is the text 'Welcome, New Members' in a large, bold font. Below this, it says 'Thank you for choosing an Anthem health plan for 2022.' and 'Activate your secure online account today to access your digital ID card, find a doctor in your plan, review claims and payments, chat with an agent, and more!'. A blue 'Register Now' button is positioned below this text. At the bottom of the page, there are three promotional tiles. The first tile has an icon of a person with a magnifying glass and text about downloading the Sydney Health app for 24/7 access to benefits and claims. The second tile has a dollar sign icon and text about Medicare plans and member benefits. The third tile has a syringe icon and text about staying current with vaccinations for flu, shingles, and COVID-19.

Enter your credentials and hit Log In. This will be the same credentials you used prior to 7/1 if you previously registered for Sydney on Anthem.com or the app.

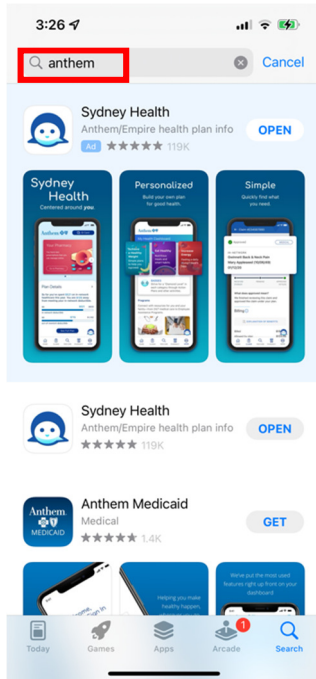


The image shows the Anthem login page. At the top, there is a blue navigation bar with the Anthem logo on the left and a 'Find Care' button on the right. Below the navigation bar is a white header section with links for 'Individual & Family', 'Medicare', 'Medicaid', 'Employers', 'Producers', 'Providers', and 'COVID-19 Info'. On the right side of this header is a search bar with the text 'Search Anthem.com' and a magnifying glass icon, and a blue 'Español' button. The main content area is white and contains the text 'Log in to your member account' and 'Not signed up? [Register now](#)'. Below this is a form with two input fields. The first field is labeled 'Email Address or Username' and the second field is labeled 'Password'. The password field has a blue eye icon to its right. Below the password field is a blue link that says 'Forgot Username or Password?'. At the bottom of the form is a red 'Log In' button.

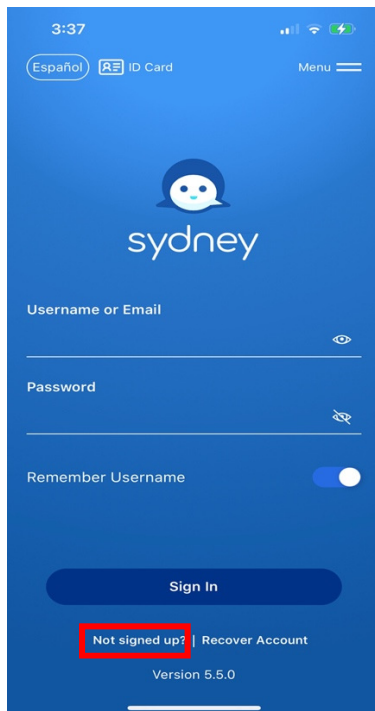
How to Register on the Sydney app for IOS and Android

The experience will look the same for members using IOS or Android

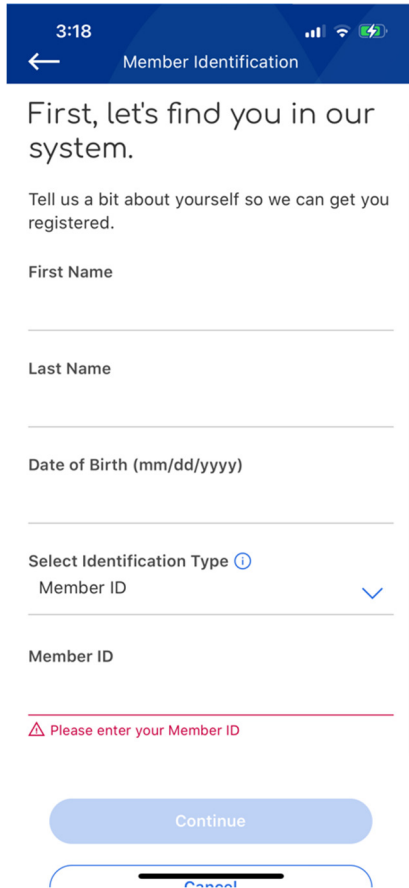
Search for Sydney or Anthem in the app/ play store and download the Sydney app.



On the bottom of the screen, select Not signed up?

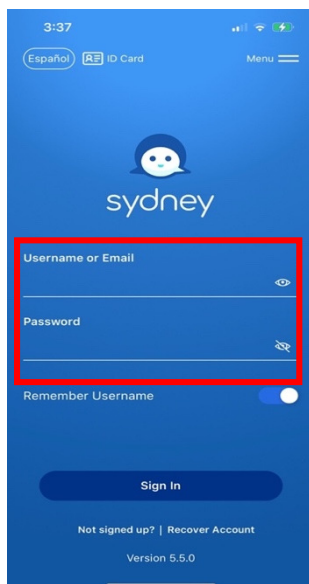


From there, enter your information and select continue to finish registration.



A screenshot of a mobile application interface for "Member Identification". The screen has a white background with a blue header bar at the top. The header bar contains a back arrow, the time "3:18", and status icons for cellular signal, Wi-Fi, and battery. Below the header, the title "Member Identification" is centered. The main content area contains the following elements: a heading "First, let's find you in our system.", a subtext "Tell us a bit about yourself so we can get you registered.", a "First Name" label followed by a text input field, a "Last Name" label followed by a text input field, a "Date of Birth (mm/dd/yyyy)" label followed by a text input field, a "Select Identification Type" label with an information icon, a dropdown menu showing "Member ID" with a blue checkmark, a "Member ID" label followed by a text input field, a red error message "Please enter your Member ID" with a warning triangle icon, and a blue "Continue" button at the bottom. A home indicator bar is visible at the very bottom.

If previously registered on Anthem.com/ca or the Sydney app, simply add your credentials and log in.



A screenshot of the "sydney" mobile application login screen. The screen has a blue background. At the top, there is a status bar with the time "3:37" and icons for cellular signal, Wi-Fi, and battery. Below the status bar, there are links for "Español", "ID Card", and a "Menu" icon. The "sydney" logo, featuring a stylized face icon, is centered. Below the logo, there are two input fields: "Username or Email" and "Password", both with eye icons for toggling visibility. A "Remember Username" toggle switch is located below the password field. A blue "Sign In" button is positioned below the toggle. At the bottom, there is a link "Not signed up? | Recover Account" and the version number "Version 5.5.0". A home indicator bar is visible at the very bottom.

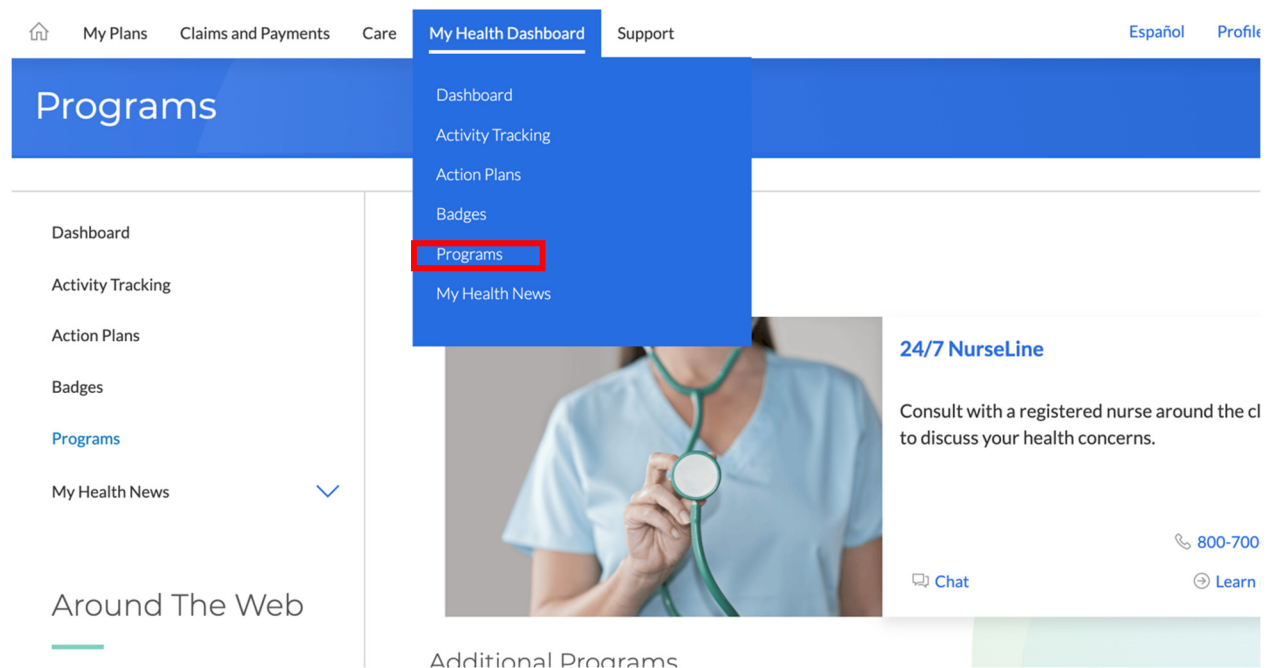
What to expect on 7/1: Sydney app with Sydney Preferred features

On 7/1/22, member can expect to see the following logo and program cards within their Sydney experience.

Cobranding: When logging into the experience, members will see the IBEW Local 18 logo.



Accessing third party programs: From the home page, members will navigate to My Health Dashboard and select Programs from the drop down menu.



Once on the Programs page, the member will see their Anthem programs listed first and then they will see their third party non Anthem programs that are shown below.



Behavioral Health and EAP



Tailored and specialized behavioral health and substance abuse treatment for IBEW Local 18 members/retirees and their families, includes Employee Assistance Program (EAP) benefits and services. Access Code: IBEW18

Days : 24/7

☎ 877-449-6710

➔ [Learn More](#)



Benefit Service Center



The IBEW Local 18 Benefit Service Center is there to assist you in the event you need enrollment assistance, experience claim issues and any other benefit related needs.

Days : Monday - Friday
Hours : 08:30am-05:00pm PT

☎ 800-842-6635

➔ [Learn More](#)



Body Scan International



The Body Scan is a comprehensive preventive screening, which consists of two main components – the scan, and the comprehensive physician consultation/scan review. Enrolled IBEW Local 18 members/non-Medicare retirees and their enrolled non-Medicare spouses/domestic partners have access to a fully-covered Body Scan every 12 months.

Days : Monday - Friday
Hours : 08:00am-05:00pm PT

☎ 877-274-5577

➔ [Learn More](#)



IBEW Local 18 Union



The Union is proud to offer additional resources and support for members/retirees and their families.

Days : Monday - Friday
Hours : 08:00am-05:00pm PT

☎ 213-387-8274

➔ [Learn More](#)




Vision Plan



Comprehensive vision coverage for IBEW Local 18 members/retirees and their enrolled dependents. Includes benefits for exams, lenses, frames, contact lenses and more!

Days : Monday - Saturday
Hours : 06:00am-05:00pm PT

 800-877-7195

 [Learn More](#)