



How to Access and Use the Optum Behavioral Health Provider Search Tool

1. Visit www.liveandworkwell.com, navigate to “Browse with an access code”, and enter the access code: **IBEW18**.

A screenshot of the Optum Behavioral Health website. The header reads "Care and support for your emotional wellbeing". Below this, it says "Enter your access code here" with a help icon. A link "Don't know it? Browse by company" is provided. A blue arrow points to a text input field containing "IBEW18". To the right of the field is a dark blue "Enter" button. Below the field is a link "Or sign in with HealthSafe ID >". On the right side of the screen is an illustration of a person in a white shirt and yellow skirt jumping for joy, holding a string attached to a large orange balloon.

Care and support for your emotional wellbeing

Enter your access code here ⓘ

Don't know it? [Browse by company](#)

IBEW18

Enter

[Or sign in with HealthSafe ID >](#)

2. Select the “Get care” option.

A screenshot of the Optum Behavioral Health website. The header reads "Optum" in orange, followed by "Welcome, IBEW Local 18 Members! For confidential help call 1-877-449-6710". Below this is the question "How can we help you today?". A blue arrow points to the "Get care" option, which is the first of three menu items. The other two options are "View my benefits" and "Manage my claims". Each option has a right-pointing arrow. At the bottom left is a checkbox "Skip this question in the future" and a link "Browse on my own". On the right side of the screen is an illustration of three people in a yellow hot air balloon basket, looking out over a landscape, with a large orange balloon above them.

Optum

Welcome, IBEW Local 18 Members! For confidential help call 1-877-449-6710

How can we help you today?

Get care →

View my benefits →

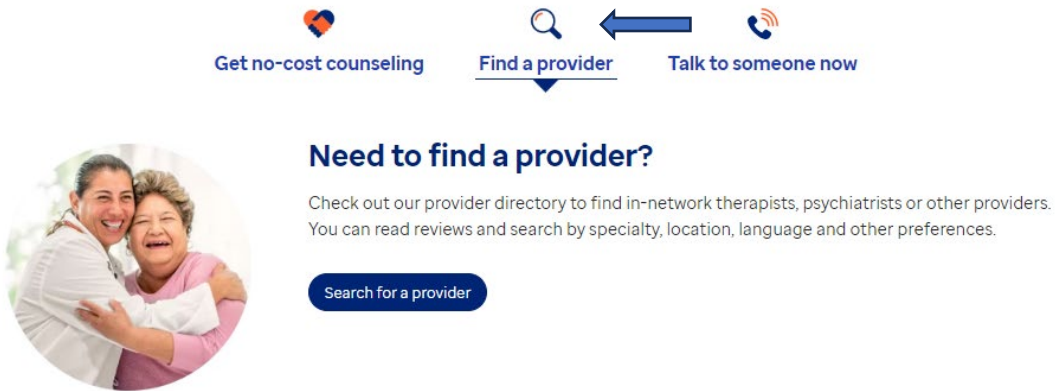
Manage my claims →

☐ Skip this question in the future [Browse on my own](#)

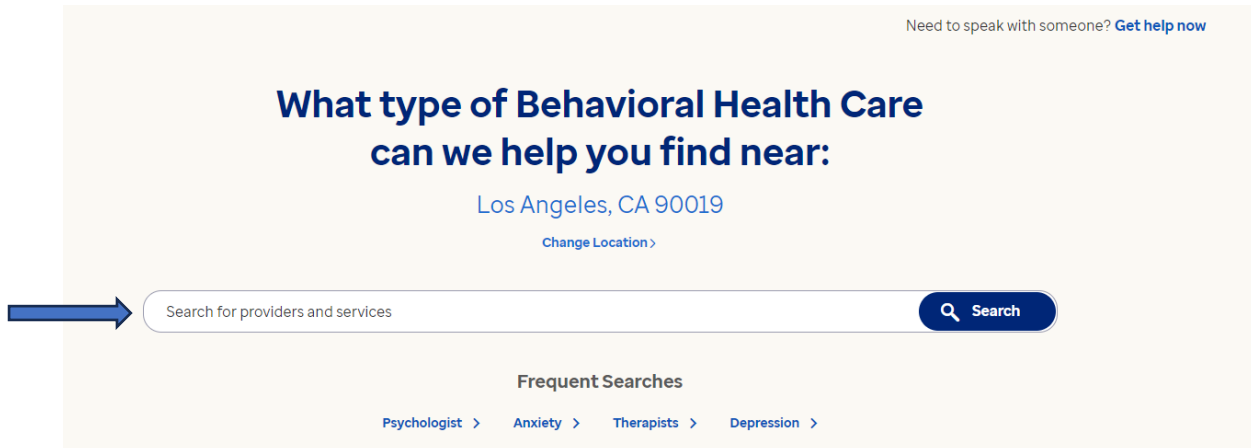
Please note, you are not required to be assigned to behavioral health provider or behavioral health group for any of the IBEW Local 18-Sponsored plans.



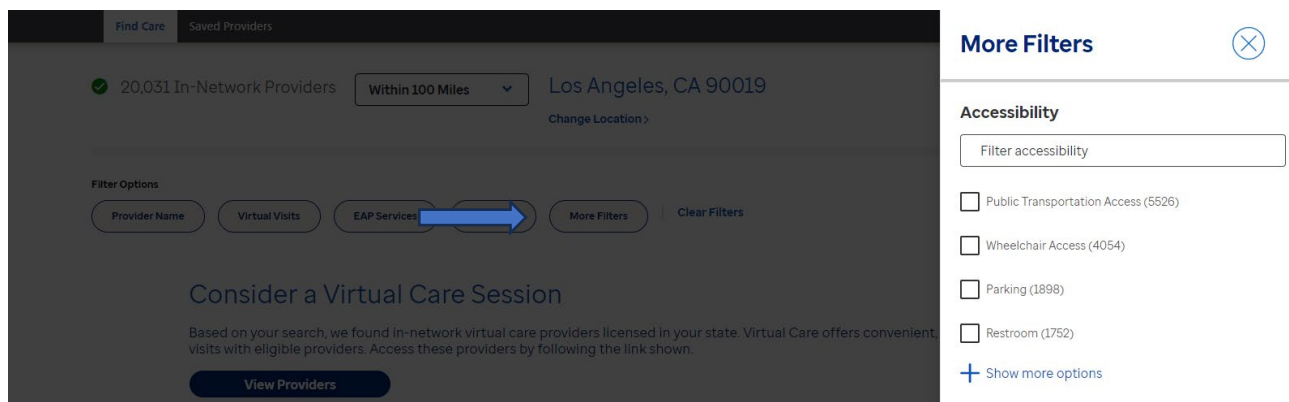
3. Select “Find a provider” and choose the blue “Search for a provider” link.



4. Search for a behavioral health provider by name, condition etc. Make sure your **zip code** is accurate.



5. Select the **More Filters** option to add additional search criteria such as language, gender, religion etc.



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