

Small Business Subscriber Change Request

Effective July 1, 2023

Blue Shield of California and

Blue Shield of California Life & Health Insurance Company

All change requests must be received within 31 days of the effective date of the change. This form is used to request changes in personal information, add/cancel dependent coverage, or change plans during open enrollment. For employees requesting a new primary care physician (HMO plans), visit **blueshieldca.com** or call Blue Shield at the number on the back of your Blue Shield member ID card.

WHICH CHANGES ARE YOU MAKING? (select all that apply)

Subscriber address	Date of birth	Dependent address change	Date of hire
Phone/Email address change	Social Security Number	Dependent addition coverage	Waiving coverage
Subscriber name change	Dependent name change	Effective date update	Plan change
SUBSCRIBER INFORMATI	ON – All information requ	vested in this section is required	for all changes.
Enrolled employee (subscriber) nar	ne	Blue Shield subscriber ID number	
Social Security number (required p	er CMS)	Employment status _ Full time (30 hrs)	
		COBRA/Cal-COB	RA beneficiary
Group/employer name		Blue Shield Group ID (from ID card)	Requested effective date
Group/employer name		Bibe shield Group ID (from ID card)	Requested effective date
Please tell us about vourself. How w	vould vou describe vour race or eth	nicity? These race and ethnicity questions a	re optional and are only used to
help ensure all members have the s			
1. Are you of Hispanic or			
	2. If yes, please select one:	3. Which race(s) do you identify with? (sele	ect one)
Yes	Cuban	American Indian or	🗌 Korean
— No	 Guatemalan	 Alaska Native	 Laotian
Unknown	Mexican, Mexican American,	Asian Indian	🗌 Native Hawaiian
Declined	Chicano	🗌 Black or African American	🗌 Samoan
	🗌 Puerto Rican	🗌 Cambodian	Vietnamese
	Salvadoran	Chinese	White
	2 or more Ethnicities	🗌 Filipino	2 or more Races
	🗌 Other Hispanic, Latino,	🗌 Guamanian or Chamorro	Other
	Spanish	Hmong	Unknown
		🗌 Japanese	
MEMBER INFORMATION	UPDATE		
Address change			
Please complete this section to up	date your address. Include both yo	our full previous and full new address. HMC) plans: If you have

moved outside your primary care physician's service area, you will need to change your primary care physician. Visit **blueshieldca.com**, or call Blue Shield at the number on your ID card for more information.

Old address	City		State	ZIP code	County
New address	City		State	ZIP code	County
Dependent name (if address change is applicable for de	pendent only):				
Phone/email address change					
Please complete this section to update your phone or en	nail address inforn	nation with Blue Shield.			
Old phone number	Cell	Old email address			
New phone number	Cell	New email address			

Subscriber ID number

Employer name

Employee name change – documentation may be Note: A copy of court order, marriage license, driv	•	d are examples o	of required documentat	ion.	
Prior name (first name, last name)		New name	e (first name, last name	.)	
Reason for change: Marriage Divorce	Other (please specify):			Docum Yes	entation attached?
Date of birth correction – documentation required Note: A copy of the driver's license, ID card, or bir		mples of require	d documentation.		
Member's name	Date of birth	l		Docum Yes	entation attached? □ No
Social Security number correction/change – docu A copy of the Social Security card, letter of verific change are examples of required documentation	ation from the Social	Security Office,	and a written statemen	t explain	ing the reason for the
Old Social Security number	New Social S	ecurity number		Docum Pes	entation attached? □No
MEMBER ELIGIBILITY CHANGES					
Please complete this section to add a spouse, dom pages as needed if adding multiple dependents. T the group's open enrollment period. Documentatic or court-ordered coverage. A completed Refusal of Note: Social Security number is required per CMS.	he request must be re on is required to verify	ceived within the the date of the q	time frame allowed per valifying event, including	the qual g for loss	ifying event, or during of coverage, adoption,
Dependent 1					
Relationship to employee Dependent child Spouse/domestic partner Dependent child: legal guardianship	Reason for addition Newborn Adoption* Court order* Marriage 		Domestic partner Loss of coverage [†] Open enrollment	ship	Event date
	* Court order requir	ed. † Document	tation required.		
Social Security number		Date of b	birth		nder: Male Female
Which Race does this dependent identify with?					
Which Ethnicity does this dependent identify with	?				
First name	MI	Last name			Suffix
Address (if different from employee)		City		State	ZIP code
Was the dependent covered under another healt If yes, please specify carrier and plan name, start			onths? 🗌 Yes 🗌 No		
Carrier and plan name:	to		_		
HMO provider name	HMO provide	er number	IPA/MG name		Current patient?
Dental HMO provider name	Der	ntal HMO provide	er number		Current patient?
Enrolling in same products selected by subscribe	r? 🗌 Yes 🗌 No	lf no, plea	se attach completed Re	efusal of	Coverage form.

Subscriber name

Subscriber ID number

Employer name

Dependent 2			
Relationship to employee	Reason for addition	🗌 Domestic partn	Event date
Spouse/domestic partner	Adoption*	Loss of coverage	e ^t
Dependent child: legal guardianshi	p 🗌 Court order*	Open enrollmen	ŀt
	* Court order required	I. [†] Documentation required.	
Social Security number		Date of birth	Gender: Male
Which Race does this dependent ident	ify with?		
Which Ethnicity does this dependent id	entify with?		
First name	MI	Last name	Suffix
Address (if different from employee)		City	State ZIP code
Was the dependent covered under and If yes, please specify carrier and plan r	-		
Carrier and plan name:	to		
HMO provider name	HMO provider	number IPA/MG name	Current patient Ves No
Dental HMO provider name	Dento	al HMO provider number	Current patient Ves No
Enrolling in same products selected by	/ subscriber? 🗌 Yes 🔲 No	If no, please attach completed I	Refusal of Coverage form.
Dependent cancellation of coverage Please complete this section to cancel any dependents being cancelled rema Coverage form is required for those pla	in eligible for coverage, or if cover		
Relationship to employee Dependent child	Reason for cancellation	Other insurance coverage Termination of domestic	Event date
Spouse/domestic partner	Military deployment	partnership	
Social Security number		Date of birth	Gender: 🗌 Male 🗌 Female
First name	MI	Last name	Suffix
Address (if different from employee)		City	State ZIP code
Cancel coverage for all Blue Shield pla	ns? 🗌 Yes 🗌 No	If no, please attach completed I	Refusal of Coverage form.
Relationship to employee	Reason for cancellation	Other insurance coverage	Event date
Dependent child Spouse/domestic partner	Divorce Death Military deployment	Termination of domestic partnership	
Social Security number		Date of birth	Gender: 🗌 Male 🗌 Female
First name	MI	Last name	Suffix
Address (if different from employee)		City	State ZIP code
Cancel coverage for all Blue Shield pla	ns? 🗌 Yes 🗌 No	If no, please attach completed I	Refusal of Coverage form.

Subscriber name

Subscriber ID number

Employer name

Relationship to employee Dependent child Spouse/domestic partner	Reason for cancellation Divorce Death Military deployment	 Other insurance coverage Termination of domestic partnership 	Event date		
Social Security number		Date of birth	Gender: 🗌 Male 🗌 Female		
First name	MI	Last name	Suffix		
Address (if different from employee)		City	State ZIP code		
Cancel coverage for all Blue Shield pl	ans? 🗌 Yes 🗌 No	If no, please attach completed R	efusal of Coverage form.		
PLAN CHANGES					
medical plan and specialty plan option Medical benefit plans: Please check w	vith your employer to determine the b				
Blue Shield of California Off-Exc	change Package Plans				
PPO plans – Full PPO Network Platinum Full PPO 0/0 OffEx Platinum Full PPO 0/10 OffEx Platinum Full PPO 250/10 OffEx Gold Full PPO 0/25 OffEx Gold Full PPO 0/25 OffEx Gold Full PPO 500/30 OffEx Gold Full PPO 750/30 OffEx Gold Full PPO 1000/35 OffEx	 Silver Full PPO 2000/60 OffEx Silver Full PPO 2350/65 OffEx* Silver Full PPO 2550/70 OffEx Bronze Full PPO 5500/65 OffEx Bronze Full PPO 6250/65 OffEx Bronze Full PPO 6500/70 OffEx Bronze Full PPO 6850/55 OffEx Bronze Full PPO 7500/65 OffEx 	Access+ HMO plans – Access+ HM Platinum Access+ HMO® 0/20 Platinum Access+ HMO® 0/25 Platinum Access+ HMO® 0/30 Gold Access+ HMO® 0/30 Offe Gold Access+ HMO® 500/35 O Gold Access+ HMO® 1500/35 O Silver Access+ HMO® 2300/70 Silver Access+ HMO® 2750/70 O Bronze Access+ HMO® 7000/7	OffEx OffEx OffEx Ex ffEx OffEx OffEx OffEx OffEx OffEx OffEx		
HSA-compatible HDHP plans – Full P		Local Access+ HMO plans – Local Acc			
 Gold Full PPO Savings 1750/15% H Silver Full PPO Savings 2300/25% Silver Full PPO Savings 2600/35% Bronze Full PPO Savings 5700/40% Bronze Full PPO Savings 7000 Off 	OffEx HDHP PrevRx OffEx % OffEx	 Platinum Local Access+ HMO® 0/20 OffEx Platinum Local Access+ HMO® 0/25 OffEx Platinum Local Access+ HMO® 0/30 OffEx Gold Local Access+ HMO® 0/30 OffEx Gold Local Access+ HMO® 500/35 OffEx 			
HSA-compatible HDHP plans – Tandem PPO Network Gold Tandem PPO Savings 1750/15% HDHP PrevRx OffEx Silver Tandem PPO Savings 2300/25% OffEx Silver Tandem PPO Savings 2600/35% HDHP PrevRx OffEx Represe Tandem PPO Savings 5700/40% OffEx		Gold Local Access+ HMO® 100 Gold Local Access+ HMO® 150 Silver Local Access+ HMO® 230 Silver Local Access+ HMO® 275 Bronze Local Access+ HMO® 70	0/35 OffEx 00/70 OffEx 0/70 OffEx		

- Bronze Tandem PPO Savings 5700/40% OffEx Bronze Tandem PPO Savings 7000 OffEx

Tandem PPO plans – Tandem PPO Network

- Platinum Tandem PPO 0/0 OffEx
 Platinum Tandem PPO 0/0 OffEx Platinum Tandem PPO 0/10 OffEx Platinum Tandem PPO 250/10 OffEx Platinum Tandem PPO 250/15 OffEx Gold Tandem PPO 0/25 OffEx Gold Tandem PPO 500/30 OffEx Gold Tandem PPO 750/30 OffEx Gold Tandem PPO 1000/35 OffEx Virtual Blue[™] Gold Tandem PPO 1500/45 OffEx Silver Tandem PPO 2000/60 OffEx Silver Tandem PPO 2000/60 OffEx Bronze Tandem PPO 5500/65 OffEx Bronze Tandem PPO 6250/65 OffEx Bronze Tandem PPO 6500/70 OffEx Bronze Tandem PPO 6850/55 OffEx Bronze Tandem PPO 7500/65 OffEx Virtual BluesM Bronze Tandem PPO 7500/75 OffEx
- Silver Trio HMO 2300/70 OffEx Silver Trio HMO 2750/70 OffEx Bronze Trio HMO 7000/70 OffEx Blue Shield of California Mirror Package Plans Blue Shield Platinum 90 PPO 0/15 + Child Dental Blue Shield Gold 80 PPO 350/25 + Child Dental Blue Shield Silver 70 PPO 2500/55 + Child Dental Blue Shield Bronze 60 PPO 6300/65 + Child Dental Blue Shield Silver Full PPO Savings 2300/25% + Child Dental Blue Shield Bronze Full PPO Savings 7000 + Child Dental Blue Shield Access+ Platinum 90 HMO[®] 0/20 + Child Dental Blue Shield Access+ Gold 80 HMO[®] 250/35 + Child Dental Blue Shield Access+ Silver 70 HMO® 2500/55 + Child Dental Blue Shield Trio Platinum 90 HMO 0/20 + Child Dental Blue Shield Trio Gold 80 HMO 250/35 + Child Dental Blue Shield Trio Silver /U HMO 2000/00 + Child Dental
 Blue Shield Bronze Trio HMO 7000/70 + Child Dental Blue Shield Trio Silver 70 HMO 2500/55 + Child Dental

Trio HMO plans – Trio ACO HMO Network Platinum Trio HMO 0/20 OffEx

Platinum Trio HMO 0/25 OffEx Platinum Trio HMO 0/30 OffEx
 Gold Trio HMO 0/30 OffEx
 Gold Trio HMO 500/35 OffEx

Gold Trio HMO 1000/35 OffEx

Gold Trio HMO 1500/35 OffEx

* The Silver Full PPO 2350/65 OffEx and Silver Tandem PPO 2350/65 OffEx offer enhanced coverage for members diagnosed with diabetes, asthma, COPD, and CAD.

SPECIALTY BENEFIT PLANS - dental,* vision,* and life insurance* plan selection

* Only benefits your employer group offers are available for selection. Any benefits selected that are not offered by your employer group will be omitted from your enrollment.

Select one dental plan (Section SB1) and/or one vision plan (Section SB2) if offered by your employer. Complete Section SB3 for Life/AD&D insurance if offered by your employer.

Section SB1 – Dental coverage

Dental HMO plans				
DHMO Basic	DHMO Standard		DHMO Deluxe	DHMO Voluntary
Dental PPO plans				
Bronze DPPO/\$1000/MAG Bronze DPPO/\$1000/MAG Bronze DPPO/\$1500/MAG Bronze DPPO/\$1500/MAG Silver DPPO/\$1500/MAC Silver DPPO/\$1500/MAC Gold DPPO/\$1500/MAC Gold DPPO/\$1500/MAC Gold DPPO/\$1500/MAC Gold DPPO/\$2000/MAC Gold DPPO/\$2000/MAC Gold DPPO/\$2000/MAC Gold DPPO/\$1500/U90	C/Child Only Ortho C/Child Only Ortho /Adult+Child Ortho Adult+Child Ortho Adult+Child Ortho	 Platinum DPPO/\$25 Platinum DPPO/\$25 Platinum DPPO/\$30 Platinum DPPO/\$30 Platinum DPPO/\$50 Platinum DPPO/\$50 Diamond DPPO/\$30 Diamond DPPO/\$30 Diamond DPPO/\$30 Diamond DPPO/\$30 	U90 U90/Adult+Child Ortho 00/U90 00/U90/Adult+Child Ortho 000/U90 000/U90/Adult+Child Ortho 000/U90 000/U90/Adult+Child Ortho 000/U95	
	able for groups enrolled in these			
Smile SM Value 50/1500/No Smile SM 50/1500/No Orth Smile SM Plus 50/1500/Ort Smile SM Basic 75/1000/No Smile SM Basic 50/1000/No Smile SM Plus 50/1500/No Smile SM Plus 50/1500/No Smile SM Plus 50/1500/No Smile SM Deluxe 2000 50/2 Smile SM Deluxe Plus 2000 Smile SM Deluxe Gold 50/150	o/MAC/NR ho/MAC/NR o Ortho/MAC/NR o Ortho/MAC rtho/U85 Ortho/MAC Ortho/MAC/WP Ortho/MAC/NR 2000/No Ortho/MAC/NR 50/2000/Ortho/MAC/NR 500/Ortho/U85/NR	Smile SM Plus Gold 50 Ultimate Dental Plus Ultimate Dental PP0 Ultimate Dental PP0 Ultimate Dental PP0 Ultimate Dental PP0		Ortho/MAC/NR Ortho/U80 etime Ortho/U90
Voluntary Dental PPO plans	**			
Bronze Voluntary DPPO/\$1			e Voluntary DPPO/\$1000/MAC/Ch e Voluntary DPPO/\$1500/MAC/Ch	2
Voluntary Dental PPO Plans	* (only available for groups enrol	led in these plans prior to	o 12/31/2021)	
Smile SM Basic Voluntary 75, Smile SM Basic Voluntary 50			^{IM} Basic Voluntary 50/1500/Ortho/ ^{IM} Basic Voluntary 50/1000/No Ort	
Dental In-Network Only (INC	D) plans (only available for group	s enrolled in these plans	prior to 12/31/2018)	
)/1500/Endo-Perio 80%/Ortho)/1500/Endo-Perio 80%/No Ortho		^M INO Dental Voluntary Plan 50/156 *	00/Endo-Perio 50%/
Dental PPO plans (only avail	able for groups enrolled in these	plans prior to 12/31/2018	3)	
□ Smile SM Deluxe 50/1500/0 □ Smile SM Deluxe Gold 50/150 □ Smile SM 50/1500/No Ortho □ Smile SM Plus 50/1500/Orth	00/Ortho/U85 o/MAC	Smile ^s	^M Value 50/1500/No Ortho/MAC ^M Basic 75/1000/No Ortho/MAC ^M Basic Voluntary 75/1000/No Ort	ho/MAC
[†] This Voluntary plan does not includ	ninimum of one (1) enrolling, eligible employ de Waiting Periods and submission of proo nonth waiting period on major services and	f of any prior coverage is not req		

ADV stands for Advantage. ADV plans incentivize members to use in-network providers. NR stands for No Rollover.

Subscriber ID number

Section SB2 – Vision coverage*

Ultimate Vision for Small Business (12-12-12)	Preferred Vision for Small Business (12-12-24)	Basic Vision for Small Business (12-24-24)
Ultimate Vision Plus 0/0/150/150	Preferred Vision Plus 0/0/150/150	Basic Vision Plus 0/0/150/150
Ultimate Vision 0/0/150	Preferred Vision 0/0/150	Basic Vision 0/0/150
Ultimate Vision Plus 10/25/150/150	Preferred Vision Plus 10/25/150/150	Basic Vision Plus 10/25/150/150
Ultimate Vision 10/25/150	Preferred Vision 10/25/150	Basic Vision 10/25/150
Ultimate Vision 0/0/120	Preferred Vision 0/0/120	Basic Vision 0/0/120
Ultimate Vision 10/25/120	Preferred Vision 10/25/120	Basic Vision 10/25/120
Ultimate Vision Voluntary 10/25/150 ¹	Preferred Vision Voluntary 10/25/120 ¹	Basic Vision Voluntary 10/25/120 ¹
Other (please specify)		
* Underwritten by Blue Shield of California Life & Health Insura	ance Company (Blue Shield Life).	
1 Voluntary vision plans require a minimum of one (1) enrolling,	eligible employee.	

Section SB3 – Life/AD&D insurance

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Group term life insurance*			
Employee information			
Full-time employment date	Average hours worked per week	Earnings \$	
		(excluding overtime, bonuses, etc.)	
		Hour Week	
Rehire date	Class/occupation	Month Year	
Designation of beneficiary			
	married or in a domestic partnership, reside in a comr		
	s, Washington, or Wisconsin) and name someone othe ill be delayed or disputed unless your spouse/domestic	r than your spouse/domestic partner as beneficiary, it c partner also signs the beneficiary designation.	

I agree to the stated beneficiary designation(s).

Spouse/domestic partner signature

Spouse/domestic partner name (please print)

Primary beneficiary – Blue Shield Life will pay the life insurance benefits to the primary beneficiary/beneficiaries identified. An employee may designate more than one primary beneficiary. Please show percentages for each primary beneficiary in the "% of benefits" column to total 100% of benefits. If the percentage is not defined, the benefits will be distributed equally to those primary beneficiaries who survive the employee. To designate more than two primary beneficiaries, please provide on a separate sheet of paper, which is signed and dated by the employee, and attach to this form.

First name	MI	Last name		Social Security number	Relationship	Date of birth	% of benefits
Address			City		State	ZIP code	
First name	MI	Last name		Social Security number	Relationship	Date of birth	% of benefits
Address			City		State	ZIP code	

Date

Subscriber name	Subscribe	er ID number	Employer name		
Contingent beneficiary – Proceeds will	be paid to a contingent be	neficiary only if no design	ated primary beneficiary s	urvives the insu	red.
First name MI Las		Social Security number		Date of birth	% of benefits
Address	City		State	ZIP code	
Employee and dependent benefit am	ounts				
Please contact your benefits administ listed in this enrollment form shall be Company group life insurance policy.	subject to all provisions ar		÷		
Employee Basic Life and AD&D Insur	ance amount: \$	Amount of c	coverage requested for de	ependent(s): \$ _	
Number of eligible dependents:	<u>-</u>	Basic Depe	ndent Life Insurance: 🗌 Ye	es 🗌 No	
* Underwritten by Blue Shield of California Life & H	lealth Insurance Company.				
If transferring to medical HMO and/o Please complete this section for the s provider will be assigned for each me	ubscriber and all of their d				eived, a
Last name	MI	First name	Sex	☐ Male ☐ Female	Date of birth
HMO provider name	HMO provider number	Independent Practice As	ssociation/medical group		Current patient? ☐ Yes
Dental HMO provider name	Dental HM	O provider number	Dental group name		Current patient? ☐ Yes
Last name	MI	First name	Sex	☐ Male ☐ Female	Date of birth
HMO provider name	HMO provider number	Independent Practice As	ssociation/medical group		Current patient? Yes No
Dental HMO provider name	Dental HM	O provider number	Dental group name		Current patient? Yes No
Last name	MI	First name		☐ Male ☐ Female	Date of birth
HMO provider name	HMO provider number	Independent Practice As	ssociation/medical group		Current patient? Yes No
Dental HMO provider name	Dental HM	O provider number	Dental group name		Current patient? Yes No
Last name	MI	First name	Sex	☐ Male ☐ Female	Date of birth
HMO provider name	HMO provider number	Independent Practice As	ssociation/medical group		Current patient? ☐ Yes
Dental HMO provider name	Dental HM	O provider number	Dental group name		Current patient? ☐ Yes

* Please note: If Blue Shield is unable to assign the primary care physician and/or dental HMO provider you requested, Blue Shield will designate a provider at random. HMO primary care physicians can be changed by visiting **blueshieldca.com** after enrollment. Subscriber ID number

ACKNOWLEDGEMENT AND SIGNATURE

I acknowledge and agree: All information I have provided on this form is accurate and complete to the best of my knowledge and belief.
I understand that this form, along with any prior enrollment form, the Evidence of Coverage/Certificate of Insurance and Health Service
Agreement/Policy, and any endorsements and attachments thereto, collectively constitutes the entire agreement
for coverage.

Signature of employee _____ Date _____

Print employee name

Keep a copy of this document for your files.

Blue Shield of California protects the privacy of your personal information, including your individually identifiable health information. We will not disclose your personal information without your authorization, except as permitted or required by law. To obtain a copy of Blue Shield's Notice of Privacy Practices, call the customer service number on your Blue Shield member ID card or visit our website at <u>blueshieldca.com/privacy</u>.

PLEASE BE SURE TO RETURN ALL PAGES OF THIS FORM. Missing information or pages may delay processing. Complete your Subscriber Change Request form at <u>blueshieldca.com</u>.



NOTICES AVAILABLE ONLINE

Nondiscrimination and Language Assistance Services

Blue Shield complies with applicable state and federal civil rights laws. We also offer language assistance services at no additional cost.

View our nondiscrimination notice and language assistance notice: **blueshieldca.com/notices**. You can also call for language assistance services: **(866) 346-7198 (TTY: 711)**.

If you are unable to access the website above and would like to receive a copy of the nondiscrimination notice and language assistance notice, please call Customer Care at **(888) 256-3650 (TTY: 711)**.

Servicios de asistencia en idiomas y avisos de no discriminación

Blue Shield cumple con las leyes de derechos civiles federales y estatales aplicables. También, ofrecemos servicios de asistencia en idiomas sin costo adicional.

Vea nuestro aviso de no discriminación y nuestro aviso de asistencia en idiomas en **blueshieldca.com/notices**. Para obtener servicios de asistencia en idiomas, también puede llamar al **(866) 346-7198 (TTY: 711)**.

Si no puede acceder al sitio web que aparece arriba y desea recibir una copia del aviso de no discriminación y del aviso de asistencia en idiomas, llame a Atención al Cliente al **(888) 256-3650 (TTY: 711)**.

非歧視通知和語言協助服務

Blue Shield 遵守適用的州及聯邦政府的民權法。同時,我們免費提供語言協助服務。

如需檢視我司的非歧視通知和語言幫助通知,請造訪 blueshieldca.com/notices。您還可致電尋求語言協 助服務: (866) 346-7198 (TTY: 711)。

如果您無法造訪上述網站,且希望收到一份非歧視通知和語言幫助通知的副本,請致電客戶服務部,電 話:(888)256-3650 (TTY: 711)。